

Terms & Conditions - 1Gbps Fibre Broadband OCBC promotion.

1. Promotion is applicable to new StarHub Broadband customers who have a valid OCBC Credit /Debit Card.
2. Customers will need to present a valid OCBC credit / debit card at point of sign-up.
3. Fibre home broadband service is only available for fibre-ready and certified residential properties with a Termination Point within the property.
4. Customers must not be on promotional contract and do not have outstanding bills with StarHub.
5. Promotion/Service Early Termination Charge is applicable in the event of home broadband service termination.
6. An activation fee of \$56.71 is chargeable for the activation of each new Home Broadband access.
7. Promotion is not available online.
8. Limited to the installation of the Optical Network Terminal with the Wireless AC Dual-band Router.
9. For information on the Typical Speed Range of StarHub Home Broadband plans, please refer to starhub.com/typical-broadband-speed-plans. The actual bandwidth experienced is dependent on various factors such as hardware, software, signal strength of the WiFi connection, Internet traffic and destination server.

Terms & Conditions - Free 6-months StarHub Fibre TV HD Pack.

1. During the Promotional Period, the Promotion is available to you if you:
 - 1.1. are a new StarHub TV customer;
 - 1.2. do not have any outstanding bills with StarHub.
2. To be eligible for the Promotion, you must, in addition to the above:
 - 2.1. sign up for both StarHub Fibre TV HD Pack and 1Gbps StarHub Fibre Broadband at the same time during the Promotional Period;
 - 2.2. subscribe to a minimum monthly subscription for 3 Basic Groups. A “Basic Group” would not include a subscription to Pay-Per-View;
 - 2.3. pay rental for the main set-top box and additional set-top box(es); and

- 2.4. subscribe to at least one set-top box at the prevailing rates.
3. A minimum subscription period of 24 continuous months for StarHub Fibre TV subscription plan is required and early termination charges will be imposed if you terminate your StarHub Fibre TV subscription within the 24-month minimum subscription period.
4. The value of the free subscription and/or discounts under this Promotion:
 - 4.1. cannot be used to offset existing subscription charges or outstanding balances due to StarHub;
 - 4.2. is not exchangeable for cash or kind, is not-refundable and not transferable.
5. This Promotion:
 - 5.1. is not applicable with StarHub Cable TV subscription;
 - 5.2. is not available with other discounts, promotions, special packages or external offers;
 - 5.3. is not applicable to Commercial and Bulk Subscription customers, and StarHub employees on StarHub Employee Plan.
6. If you have requested for a temporary suspension of your StarHub Fibre TV Service, the period of suspension will not be counted as part of the minimum subscription period.
7. Free 6 months of Basic HD Pack subscription will be credited monthly to the registered subscriber's account for the first 6 continuous months of the minimum subscription period. Promotional rate from \$26.75 per month will apply from 7th month till 24th month of the minimum subscription period. As an illustration, from 7th month till 24th month, the total subscription charges payable shall be \$61.65 per month comprising \$26.75 for the StarHub Fibre TV HD Pack and \$34.90 for 1Gbps StarHub Fibre Broadband. Thereafter prevailing rates of StarHub Fibre TV HD Pack apply.
8. If the StarHub Fibre TV subscription service is suspended, the discounts will be forfeited during the suspension period.
9. StarHub Fibre TV service activation fee is applicable for this Promotion.
10. The rental for such set-top boxes is not included in the Basic HD Pack and the prevailing rates shall apply.
11. Other Terms:
 - 11.1. All prices quoted for this Promotion are inclusive of 7% GST. If the GST rate is revised, the prices will be revised accordingly.

- 11.2. If there is a dispute over your entitlement or rights (if any) under this Promotion, we reserve to sole right to make the final determination on the dispute.
- 11.3. We may revise these terms & conditions herein (including prices) at its discretion without prior notice. Your participation in Promotion or continued use of the StarHub TV Services and/or StarHub Broadband Services will constitute acceptance of these terms & conditions and the amendments thereof.